

Domestic Waste & Recycling
Eastcroft Depot
London Road
Nottingham
NG2 3AH

Tel: 0115 915 2000 www.nottinghamcity.gov.uk

Additional or Replacement Bin Collection Terms & Conditions

- Any additional bin requests will be granted subject to a waste analysis which will be conducted by an
 officer of Nottingham City Council.
- You confirm that you meet the criteria of being a household with over 6 residents or have extenuating circumstances which warrant an additional bin such as a medical condition.
- Nottingham City Council reserves the right to undertake randomised spot checks on households who have been given an additional bin to ensure they conform to the criteria.
- Additional bin requests are granted by discretion of the council.
- All bins supplied to you remain the property of Nottingham City Council and can be removed if misused.
- You may request the Council at any time to arrange for the removal of additional or replacement bin(s) free of charge.
- If you arrange for the council to remove your additional bin you are not entitled to a refund for the administration and delivery charge you incurred.
- Nottingham City Council reserve the right to refuse to collect any bin(s) found to be containing incorrect materials. If you bin is stickered as contaminated, please remove any incorrect items so that your bin can be emptied on your next collection day.
- If your bin(s) becomes damaged, you are liable to purchase a replacement in line with our bin replacement policy, which excludes damage that can be evidenced as being done during the collection process.
- Your bin(s) should be put out on the kerbside at the front of your property before **7am** on the day of your collection. Please place your bin(s) where collection crews can see and access it from the roadside, but do not block the pavement.
- Your bin(s) should be removed from the pavement no later than 7pm on the day of collection.

