

**Clarification:**

**Focus on Homelessness: Planning Event – 20th July 2017**

It has been brought to our attention that there is a need to clarify statements made at our recent stakeholder event regarding outcomes for those leaving supported accommodation. The intention of including these statistics was to illustrate that currently a relatively low proportion of people are able to move on from supported accommodation into settled / sustainable accommodation. We also sought to highlight that this was not simply a matter of the performance of services, but also about the availability of suitable accommodation for people to access.

The following statements were given in the presentation, which was also circulated after the event.

**1. “Low success rates in single homeless services – 35% leaving to positive outcomes and high repeated use – *“hamster wheel”* – though note complexity of issues”** (Slide 57)

This information was taken from the contract monitoring information provided to Nottingham City Council for 2016/17.

* This included direct access and second stage accommodation commissioned for single homelessness (i.e. not family accommodation.)
* In this context ‘positive outcome’ was used to describe a return to settled accommodation that we considered to be sustainable and where a lower intensity of care and/or support is provided.

Our initial calculation had not included moves into second stage accommodation (services that support people to overcome barriers and to regain independent living) from direct access as a sustainable outcome. We do appreciate that a move from direct access to second stage accommodation is appropriate for people with additional barriers to maintaining settled accommodation under the arrangements we have commissioned and we have recalculated the figures accordingly (see table below).

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| --- | --- | --- | --- |
| **‘Sustainable’ outcomes** | **Total** | **Other outcomes** | **Total** |
| Rehoused - NCH | 99 | Abandoned | 79 |
| Rehoused – Private Rented | 44 | Eviction | 68 |
| Rehoused – Registered Social Landlord | 39 | Moved into SA from 2nd stage | 87 |
| Moved into SA from direct access | 140 | Went to stay with family and friends | 79 |
|  |  | Moved into a care home | 5 |
| Moved into a hospital/hospice | 2 |
| Prison | 24 |
| Died | 4 |
| Other accommodation | 18 |
| Other – unplanned & unknown | 40 |
| **Count** | **322** | **Count** | **406** |
| **% of all outcomes** | **44%** | **% of all outcomes** | **56%** |

**2. “Move on is achieved for less than a quarter of people in supported accommodation”** (slide 75)

This statement was made in relation to information provided by Housing Aid for 2016/17.

* “less than a quarter” i.e. 24% only related to second stage accommodation – we apologise that this was not made clearer in the slides following the event.
* The table below details what was included as ‘move on’ (i.e. a return to settled/sustainable accommodation) for those exiting the service. We accept that the limitations of the monitoring information collected can make it difficult to identify ‘positive’ move on. We have provided the raw data to give a clearer picture.

|  |  |  |  |
| --- | --- | --- | --- |
| **‘Sustainable’ outcomes** | **Total** | **Other outcomes** | **Total** |
| Rehoused - NCH | 17 | Abandoned | 11 |
| Rehoused – Private Rented | 17 | Direct Access Transfer | 2 |
| Rehoused – Registered Social Landlord | 2 | Eviction | 30 |
| Rehoused – Out of City | 2 | Internal Transfer | 29 |
| Returned home | 4 | Referred to a specialist | 13 |
|  |  | Went to stay with family and friends | 13 |
| Went into detox | 1 |
| Residential home | 1 |
| Other  | 29 |
| Blank | 6 |
| **Count** | **42** | **Count** | **135** |
| **% of all outcomes** | **24%** | **% of all outcomes** | **76%** |