

Safeguarding Adults: An Introduction

Nottingham City

Safeguarding Adults

Board

Learning Outcomes:

At the end of this presentation you should:

- Have an overview of eligibility criteria for Adult Social Care and how that links to Adult Safeguarding

You will be able to:

- Understand what adult safeguarding and abuse is
- Recognise types of adult abuse

You will know how to:

- Make an adult safeguarding referral to Nottingham City Council's Adult Social Care (ASC) Department

2014 Care Act eligibility for Adult Social Care:

An adult's needs meet the eligibility criteria if...

- The adult's needs arise from or are related to a physical or mental impairment or illness
- As a result of the adult's needs the adult is unable to achieve two or more of the outcomes specified (see column 2 of next slide) and
- As a consequence there is, or is likely to be, a significant impact on the adult's well-being

Eligibility decision process		
1. Needs	2. Outcomes	3. Wellbeing
<p>The adult's needs arise from or are related to a physical or mental impairment or illness.</p>	<p><i>As a result of the needs, the adult is unable to achieve two or more of the following:</i></p> <ul style="list-style-type: none"> a) managing and maintaining nutrition; b) maintaining personal hygiene; c) managing toilet needs; d) being appropriately clothed; e) maintaining a habitable home environment; f) being able to make use of the home safely; g) developing and maintaining family or other personal relationships; h) accessing and engaging in work, training, education or volunteering; i) making use of necessary facilities or services in the local community including public transport and recreational facilities or services; j) carrying out any caring responsibilities the adult has for a child. 	<p><i>As a consequence, there is or is likely to be a significant impact on the adult's wellbeing, including the following:</i></p> <ul style="list-style-type: none"> a) personal dignity (including treatment of the individual with respect); b) physical and mental health and emotional wellbeing; c) protection from abuse and neglect; d) control by the individual over day-to-day life (including over care and support provided and the way it is provided); e) participation in work, education, training or recreation; f) social and economic wellbeing; g) domestic, family and personal relationships; h) suitability of living accommodation; i) the individual's contribution to society.

Local Authority Adult Safeguarding Duties:

- **The Care Act 2014 sets out Local Authority Adult Safeguarding Duties:**
- **A Local Authority must make enquiries, or ensure others do so, if it believes an adult is subject to, or at risk of, abuse or neglect. An enquiry should establish whether any action needs to be taken to stop or prevent abuse or neglect, and if so, by whom**

Safeguarding Responsibilities 1:

Safeguarding duties apply to an adult who:

- **Has need for care and support (whether or not the local authority is meeting any of those needs) AND;**
- **Is experiencing, or at risk of, abuse or neglect; AND**
- **As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse and neglect**

Safeguarding Responsibilities 2:

- The eligibility criteria for Adult Social Care (as defined by the Care Act 2014) means not all adults experiencing abuse will have a need for care and support (slides 3 and 4). Therefore, they will **not meet the criteria for adult safeguarding** (slide 6)
- However, in those circumstances **another type of referral** may be more appropriate to another agency, e.g. Police, Women's Aid etc.
- If you are unsure or would like further advice please contact Nottingham City Health & Care Point (NCHP: see slide 21)

Types of abuse defined by the Care Act 2014:

- **Physical**
- **Domestic violence**
- **Sexual**
- **Psychological**
- **Financial**
- **Modern slavery**
- **Discriminatory**
- **Organisational (Previously institutional)**
- **Neglect / Acts of omission**
- **Self neglect**

Physical Abuse:

- **Including...**
- **Assault**
- **Hitting**
- **Slapping**
- **Pushing**
- **Misuse of medication**
- **Restraint**
- **Inappropriate physical sanctions**

Domestic Violence:

- **Including...**
- **Psychological**
- **Physical**
- **Sexual**
- **Financial**
- **Emotional abuse**
- **So called 'honour 'based violence**

Sexual Abuse:

- Including...Rape
- Indecent exposure
- Sexual harassment
- Inappropriate looking or touching
- Sexual teasing or innuendo
- Sexual photography
- Subjection to pornography or witnessing sexual acts
- Indecent exposure
- Sexual assault
- Sexual acts to which the adult has not consented or was pressured into

Psychological Abuse:

- **Including emotional abuse, threats of harm or abandonment, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, verbal abuse, cyber bullying, isolation or unreasonable and unjustified withdrawal of services or supportive networks**

Financial or Material Abuse:

- **Including...Theft**
- **Fraud**
- **Internet scamming**
- **Coercion in relation to an adult's financial affairs or arrangements, including in connection with wills, property or inheritance or financial transactions**
- **The misuse or misappropriation of property, possessions or benefits**

Modern Slavery:

- **Encompassing...Slavery**
- **Human trafficking**
- **Forced labour and domestic servitude.**
- **Traffickers and slave masters using whatever means they have at their disposal to coerce, deceive and force individuals into a life of abuse, servitude and inhumane treatment**

Discriminatory Abuse:

- **Including...Harassment**
- **Slurs or similar treatment because of:**
 - **Race**
 - **Gender and gender identity**
 - **Age**
 - **Disability**
 - **Sexual orientation**
 - **Religion**

Organisational Abuse:

- **Including neglect and poor care practice within an institution or specific care setting such as a hospital or care home, or in relation to care provided in one's own home. This may range from one off incidents to on-going ill-treatment. It can be through neglect or poor professional practice as a result of the structure, policies, processes and practices within an organisation**

Neglect and Acts of Omission:

- **Including...ignoring medical, emotional or physical care needs**
- **Failure to provide access to appropriate health, care and support or educational services**
- **The withholding of the necessities of life, such as medication, adequate nutrition and heating**

Self-Neglect:

- **This covers a wide range of behaviour including neglecting to care for one's personal hygiene, health or surroundings and includes behaviour such as hoarding**

Before making a Safeguarding Referral:

- If the adult at risk is in imminent danger or you suspect a crime has been committed contact the Police on 999
- If the adult at risk has any injury seek appropriate medical attention
- If the safeguarding incident occurred in another Local Authority (LA) area then refer to that LA
- If the concern relates to the quality of care provided by a nursing or residential home or home care agency, but does not meet the safeguarding criteria, contact the Care Quality Commission:
- CQC National Customer Service Centre, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA, Tel: 03000 616161, Fax: 03000 616171

Before making a Safeguarding Referral 2:

- Many organisations have a designated Safeguarding Lead. You may wish to seek advice and discuss concerns with them in the first instance
- If you think a manager in your organisation might be implicated in the abuse of an adult you should discuss your concerns with a more senior colleague or refer to Nottingham City Council Adult Social Care for advice. Your organisation may have a 'whistle-blowing' policy you can refer to
- It is a good idea to keep a written record of conversations that can be referenced when you make a safeguarding referral

Consent and Referrals

- If possible try to get consent from the adult at risk before making an adult safeguarding referral to Adult Social Care
- You can make a referral without consent, please contact Adult Social Care to discuss

Making a Safeguarding Referral:

- Safeguarding is everyone's responsibility, if you have concerns please make a referral to Nottingham City Council's Adult Social Care Department to discuss them:

Phone

- Call Nottingham Health and Care Point – 0300 131 0300, select option 2

Or email

- adult.contactteam@nottinghamcity.gov.uk
- Urgent 'Out of Hours' referrals can be made to the Emergency Duty Team on Tel: 01158761000

Safeguarding Training

- This slideshow is not a substitute for training. Any training commissioned should explain:
- What safeguarding is – and is not
- Its statutory basis, with reference to the Care Act & other legislation
- How to identify abuse
- What to do when abuse is identified, including alerting others and referring to the LA
- The need to involve others & make people safe
- What happens when a referral is made, including enquiries & investigations
- Confidentiality & working without consent
- Use of the Mental Capacity Act
- Whistleblowing & allegations against staff
- The importance of record keeping & organisational policies
- Making Safeguarding Personal & Anti-discriminatory practice