

Your
FeedbackOur Response**You Said – We Said - Feedback on the market position statement (MPS)**

You said (provider)	Our response (NCC)
Drug and alcohol addiction - Mental Health	Drug and alcohol dependency services are public health commissioning functions, we will update the MPS to include public health commissioning intentions which include substance misuse prevention and treatment.
Day services	Nottingham City Council are currently reviewing internal day-service provision and these comments will be passed to commissioners involved in that work.
Early Intervention and prevention – Mental Health	The introduction in the MPS has been amended to clarify that the MPS relates to Adult Social Care (ASC) services and that we will continue to work within the ICS to complement their commissioning of primary and secondary mental health services and NHSE (specialist inpatient mental health services and services in secure settings such as prisons). Also there is the potential for early intervention and prevention to be a future topic at a provider forum.
Workforce challenges and capacity	Currently in development is an external ASC workforce strategy for Nottingham and Nottinghamshire following a recent workforce project with Skills for Care which identified key priorities for the care workforce in Nottingham. Details around this have been added into the MPS.
Residential Care	The residential care 65 plus messages to the market section of the MPS has been updated to acknowledge residential care may be the right place for some citizens.
Quality of providers	Any concerns need to be fed to Nottingham City Council contracts team and the safeguarding team. We respond to whistle blowing and quality audit processes and check in with the CQC.

Your
FeedbackOur Response**You Said – We Said - Feedback on the provider engagement strategy**

You said (provider)	Our response (NCC)
There has been a lack of engagement and a lack of understanding both ways and you would like improved	We recognise the importance of building good relationships with our providers and understand that resources have led to a gap in this. We are currently planning engagement for the coming year

You said (provider)	Our response (NCC)
provider and commissioner relationships.	incorporating your identified methods and themes and will share this with you.
You would like named contacts and information on who's who for Commissioning and Partnerships.	The Provider Corner on Ask Lion has been updated to include this.
You would like to receive regular updates for contracting, training, Council's future plans, procurement opportunities etc. You would like to obtain greater knowledge of Nottingham City Council and our processes.	This will be included as part of the overall engagement plan for Commissioning and Partnerships with regular updates on the Provider Corner on Ask Lion and themed Provider Forums.
You would like appropriate engagement at the appropriate times e.g., no 5pm emails on a Friday.	We will ensure that our engagement plans are joined up internally and that planned communication is appropriate.
You would like to be part of co-producing and to help inform processes.	Nottingham City Council are keen to work collaboratively with providers and citizens as we recognise the expertise available. We will utilise all the rungs on the Think Local Act Personal (TLAP) participation ladder (see provider engagement strategy for details) and aim to undertake more activity at the engagement, codesign and coproduction stages.