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| **Strategy and Resources – Strategic Commissioning Team** |
| **STRATEGIC REVIEW OF CARE SUPPORT AND ENABLEMENT SERVICES 2017/18** |

This document outlines Nottingham City Council’s plans to review how it uses its resources and how it works with partners to help people in the City access high quality Care Support and Enablement services, which provides Outreach and Accommodation based care and support.

**Background**

Care Support and Enablement (CSE) provides care and support in services users’ homes or in the community enabling a holistic supported living environment for service users. However there is not a prescriptive model of service design, and can look very different for different people.

A Framework was established in October 2013, to deliver Care Support and Enablement to support citizens aged 18 - 64 years who live in supported living settings, providing Outreach and single person/individual services or shared Accommodation Services.

34 Providers were successfully placed on a Framework following a tender exercise to deliver CSE services to meet the needs of the following vulnerable adults:

* Learning Disability including Enhanced Learning Disability
* Autism
* Mental Health
* Physical and Sensory Impairment
* Acquired Brain Injuries

The Framework was due to end on 31st October 2017, however it has been extended to April 2018.

**Aims**

The success of this strategic review will be measured by achieving the following:

* CSE being strengths based, having the capacity and capability of enabling citizens to increase their skills and maximise their independence;
* A flexible and responsive directory of high quality providers who are, capable of meeting the range of complex care and support needs of vulnerable adults in the community, enabling them to make person centred choices and achieve quality of life outcomes;
* Ensure Health & Social Care colleagues work co-productively and confidently with stakeholders, and ultimately citizens and their families/circles of support to increase the number of community placements/supported living;
* Establish a robust and comprehensive process to select and call off Care Support and Enablement provision for citizens with Learning Disability, Mental Health, Autism, Physical and Sensory Impairment. Also incorporated will be provision for Complex Needs and Challenging Behaviour;
* Enable information, gathered throughout the process, to be accumulated and reviewed to evaluate and plan future Adult Social Care services;
* Reporting data sets are established to measure impact of services including the diverse range of needs and equality characteristics.

**Scope**

The scope of the review includes the current CSE Framework, which delivers Outreach and Accommodation based services. The current model, price, quality and outcomes has been evaluated in terms of outcomes and impact for citizens, providers and Adult Social Care as a whole delivery system. A benchmarking exercise against neighbouring and similar local authorities has also been undertaken.

As part of the review the following questions have been considered:

* How does the Mental Health pathway fit with the CSE service delivery?
* Should the Outreach element of CSE be considered as a Homecare service?
* How are we defining Complex Needs and Challenging Behaviour?

**Engagement and Consultation**

A series of consultation events have taken place with citizens and carers, SPLAT the Learning Disability Partnership Forum which includes autistic people, Providers, operational staff and other stakeholders including the voluntary sector.

The outcomes of feedback are available separately.

**Timescales**

The provisional timescales for this review are as follows:

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|  | **Start** | **Finish** |
| **Research and analysis** | January 2017 | April 2017 |
| **Planning new services** | May 2017 | June 2017 |
| **Procurement and implementation** | Autumn 2017 | February 2018 |
| **New arrangements begin** | March 2018 |  |