

Register to vote and make yourself heard



You need to register to vote this year and every year
It's still as easy as → ① → ② → ③

Freephone 0800 025 1070
online www.elecreg.co.uk/nottingham text 07797 898 770
or by post Return the form you've received

Registering to vote is an annual legal requirement.
If you don't you may face:

✗ No Vote ✗ Poor credit rating ✗ £1,000 fine

Helpline: 0115 915 4938
elections@nottinghamcity.gov.uk
www.nottinghamcity.gov.uk/elections

Arboretum

Your Nottingham City Councillors

Question your Council

As a City of Nottingham resident you can now play an active role in City Council meetings by voicing your concern about an important council related issue that is affecting your community. You can either submit a Public Question or a Public Petition to full Council meetings.

For further details visit
www.nottinghamcity.gov.uk/publicquestionsandpetitions
or phone 0115 915 4592

Your Local Community Facilities

Library Services (24 hour renewal line)	0845 330 4435
Hyson Green Library Gregory Boulevard	0115 915 2483
Radford/Lenton Library Lenton Boulevard	0115 915 1790
All Souls Community Centre Ilkeston Road	0115 978 1612
Forest Fields Community Centre Sturton Road	0115 841 8070
Hyson Green Community Centre Gregory Boulevard	0115 915 0132
Indian Community Centre Hucknall Rd	0115 969 3402
Marcus Garvey Centre Lenton Boulevard	0115 915 0025
The Sumac Centre 245 Gladstone St, Forest Fields	0845 458 9595

Recycling Centres

Asda Car Park Radford Road • Castle Retail Park
Radford Boulevard • Woodlands Estate Off Norton
Street • Pleasant Row Radford Road

have your say

Nottingham City Council is committed to providing the best possible services for its customers. Our have your say scheme gives you the chance to tell us what you think of the services we provide.

To have your say:

- Email us at: haveyoursay@nottinghamcity.gov.uk quoting 'have your say'
- Complete a form online at: www.mynottingham.gov.uk/haveyoursay
- Pick up a 'have your say' feedback form from any City Council reception point and either post it in the 'have your say' box or return it to our FREEPOST address
- Call us on: 0115 915 4848 (24 hour answerphone)
- Text us on: 07957 182 796
- Speak to a member of staff



→ Tony Marshall



Nottingham
City Council



Arboretum

What we do

As one of your Local Councillors it is my job to take account of your views. I need your feedback to help make informed democratic decisions about issues which affect everyone.

Your Councillor



Tony Marshall
Arboretum Liberal Democrat
0115 948 2073
tony.marshall@nottinghamcity.gov.uk



Liberal Democrat

Having your say

To have your say about public services – whether you require information or advice, wish to express an opinion, make a suggestion about a service or want to report something that has gone wrong – **I would like to hear from you.**

Surgeries

Wednesday mornings, 10.00am until midday at the Mary Potter Centre.

Arboretum Ward is also represented by the Area Four Committee. If you would like details of these meetings please contact your local neighbourhood management team:

Tel: 0115 883 8469

email:
myvoice.abrp@nottinghamcity.gov.uk
www.mynottingham.gov.uk/whereilive



Using Nottingham City Council Services

This **quick call guide** lists contact numbers for our main services. For more detailed information, look in the BT phone book under Nottingham City Council, visit **www.nottinghamcity.gov.uk** or look in the Services Directory already sent to each household.

Alternatively, please phone our main number and ask to be put through to the service you require.

0115 915 5555

Nottingham City Council
information on council services
Customer Contact Centre, Burton Street, Nottingham NG1 4BT
Email
infopoint@nottinghamcity.gov.uk
www.nottinghamcity.gov.uk

Alternative formats

If you require this information in an alternative language, large font, Braille, audio tape or text only version, please call us on **0115 915 5228** or email us at **councilhouse.events@nottinghamcity.gov.uk**

Hotline Numbers

Anti-Social Behaviour Helpline	0115 915 2020
Benefit Fraud Hotline	0115 915 5577
Commercial Property Enquiry Hotline	0115 915 8000
Needle Disposal	0115 915 2000
Payment Hotline 24-hour automated line	0800 052 0173
Trading Standards Hotline	0845 404 0506

Useful Numbers

Adult Support and Health	0115 883 8460
Children's Services	0115 915 0800
City Card	0115 915 3800
Council Tax 24-hour automated line	0115 915 4851
Housing	0845 330 3131
Jobs	0115 915 6555
Library Hotline	0845 330 4435
Parking	0115 915 6655
Public Transport	0115 950 6070
Refuse Collection	0115 915 2000
Switchboard	0115 915 5555
Voter Registration	0115 915 4938

Emergency/Out of Hours

Adult and Children's Services Out of Hours 4:30pm-8:30am	0115 915 9299
Dog Wardens and Pest Control	0115 915 6123
Nottingham City Council Out of Hours	0115 915 2222
Nottingham On Call 24-hour supported housing emergencies	0115 915 1640

Are you new to the area?

A useful welcome pack is available especially for new residents to help you settle into your new home and community.

We realise that when you move home you may not be familiar with all of the services in your local area. The welcome pack provides useful information with relevant telephone numbers, website links and much more to help you find all of the information you need.

To request a welcome pack please visit **www.mynottingham.gov.uk/welcomepack** or call us on **0115 915 4465**